

Vulnerability Disclosure Policy

1.1 Introduction

ProVerum Ltd. commits to working with reporters of vulnerabilities to understand and resolve the issues as quickly as possible. This policy applies to all devices that are manufactured by ProVerum Ltd. that contain software.

1.2 Reporting a Vulnerability

To report a vulnerability identified in a ProVerum device, please

- Email your finding as soon as possible to info@proverummedical.com
- Include in the body of the email sufficient information regarding the finding, including but not limited to:
 - Device Name
 - Device Serial Number
 - Software version
 - Description of observed event
 - Description of actions that lead to observation

1.3 ProVerum Vulnerability Handling

A ProVerum representative will confirm receipt of the vulnerability report within seven (7) calendar days of being made aware of the vulnerability.

ProVerum will conduct a review of the vulnerability and may contact the reporter for additional information where required.

Public advisories will be published on ProVerum's website and will include the following information:

- Publication date and time
- Title
- Overview
- Affected products
- Intended audience
- Description
- Impact
- Severity
- Remediation Actions
- Contact Information

Individual customers will be notified by Customer Service if any remediation actions affect their devices.